zynga YouGov®

ACTIVE MOBILE GAMER RESEARCH STUDY

DETAILED FINDINGS

APRIL 2022

About Zynga



Zynga is a global leader in interactive entertainment with a mission to connect the world through games and a wholly-owned subsidiary of Take-Two Interactive Software, Inc.

With massive global reach in more than 175 countries and regions, the combined diverse portfolio of popular game franchises has been downloaded more than 5 billion times on mobile, including CSR Racing[™], Dragon City, Empires & Puzzles[™], FarmVille[™], Golf Rival[™], Hair Challenge[™], Harry Potter: Puzzles & Spells[™], High Heels![™], Merge Dragons![™], Merge Magic![™], Monster Legends, Toon Blast[™], Top Eleven, Toy Blast[™], Two Dots, Words With Friends[™] and Zynga Poker[™].

Zynga is also an industry-leading next-generation platform with the ability to optimize programmatic advertising and yields at scale with Chartboost, a leading mobile advertising and monetization platform.

Zynga is headquartered in California with locations in North America, Europe and Asia.

For more information, visit www.zynga.com or follow Zynga on Twitter, Instagram, Facebook or the Zynga blog.



Highly Diversified Games Portfolio





40MMOBILE DAUs*

209M MOBILE MAUs*























About YouGov



YouGov is an international research, data and analytics group.

We have been building an ever-growing source of consumer data for over 20 years, creating the richest and most complete understanding of your customers' complex lives. We call it living data.

- 20M+ registered panel members
- 55+ markets
- 40M+ surveys carried out yearly
- 1M+ data points
- 15+ years of historical data

EXPLORE

Answers you need from your audience- from syndicated data and in-depth custom research to quick surveys and polls.

PLAN

Unlock the most complete profile of your audience, with over a million data points.

ACTIVATE

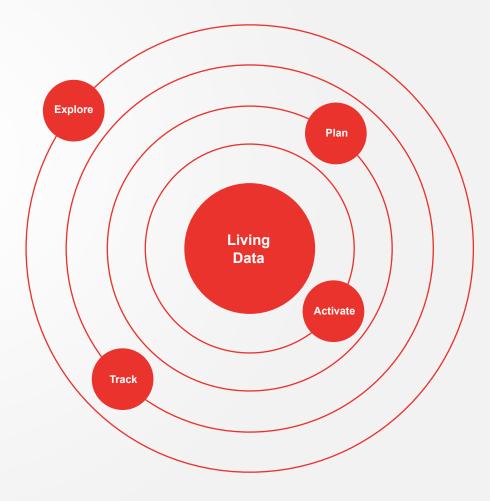
Supercharge campaigns with precision targeting and unmissable advertising.

TRACK

Continuously monitor what your audience thinks about brands, campaigns and your competition with daily updates.

Living Data

An ever-growing source of constantly evolving, connected intelligence: Discover what your customers were thinking yesterday, 5 years ago, and today.



Methodology



OBJECTIVE

Explore mobile gamer perception and engagement with in-game advertising

METHODOLOGY

Online survey among n=1,212 18-55 year olds in the U.S.

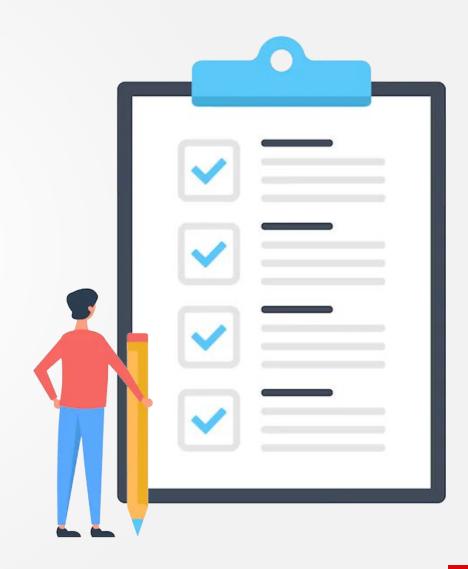
- n=963 Active Mobile (iOS/Android) Gamers and n=249 Non-Gamers
- n=433 Zynga Gamers and n=530 Non-Zynga Gamers
- n=336 Hyper-casual Gamers and n=627 Non-Hyper-casual Gamers

Survey conducted February 25 – March 7, 2022

Definitions of key subgroups

- Active Mobile Gamers: Play iOS/Android games 1+ hours/week
- Hyper-casual Gamers: Active Mobile Gamers who are currently playing Hyper-casual games
- Zynga Gamers: Played 1+ Zynga title within the past 30 days

The data in this research study reflects this sample size and survey methodology

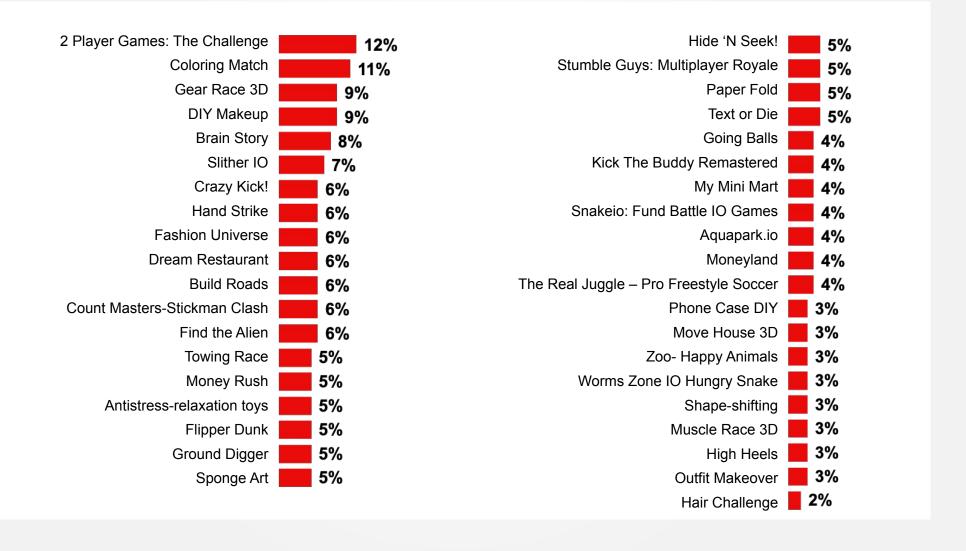


Hyper-casual Defined



Hyper-casual games are defined as mobile games that are very easy to pick up and play with generally simple mechanics.

For the purposes of this research, Hyper-casual Gamers are defined as currently playing at least 1 of the following 39 titles (self-reported)





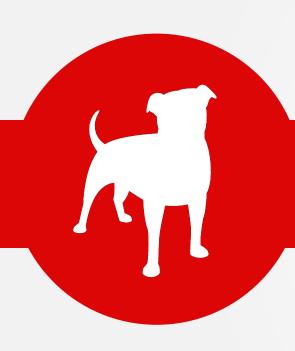
Key Takeaways

Key Takeaways



Mobile gamers are everyone, spanning a broad demographic profile

- They are tuned in, high value, avid entertainment consumers
- In-game ads are **effective**, encouraging further research on non-gaming products, and even eventual purchase

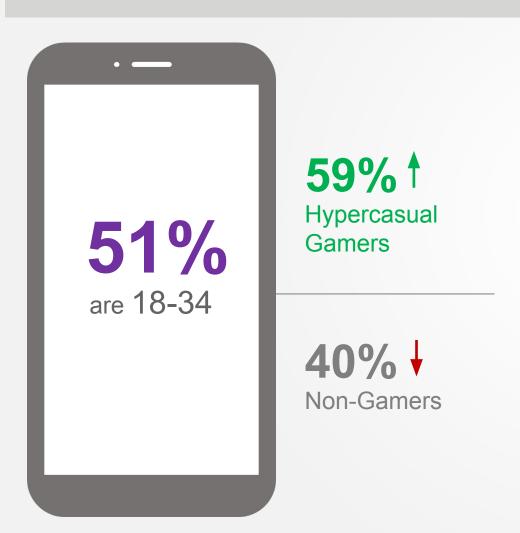


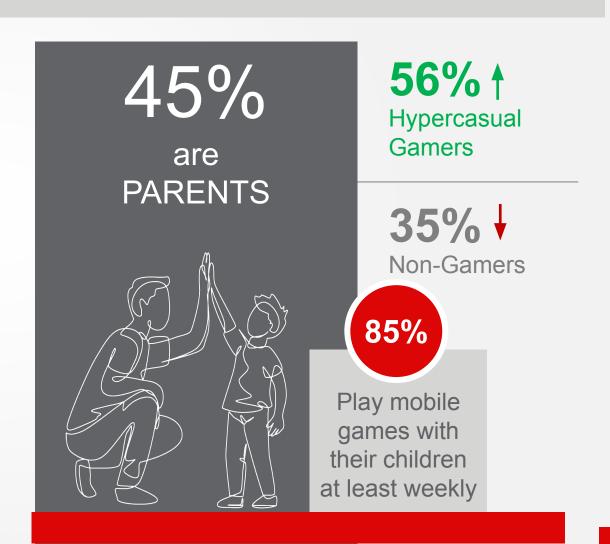
Mobile gamers are <u>everyone</u>

85% Play Mobile Games with their Children Weekly



A large proportion are 18-34, and close to half are parents - most of whom play games with their children.







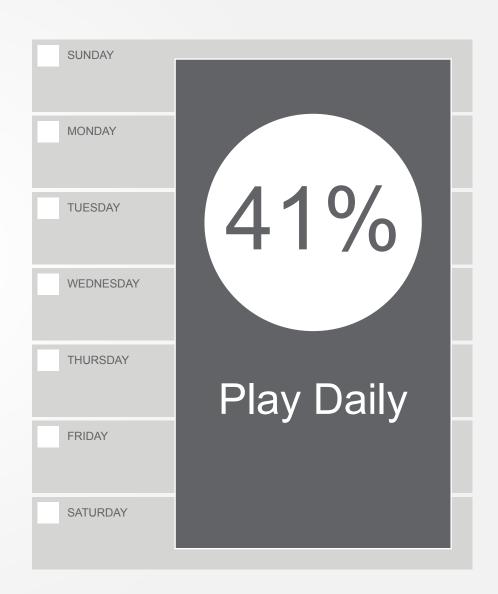
They are <u>highly engaged</u>

They Play 5.5 Days a Week, 41% Play Daily



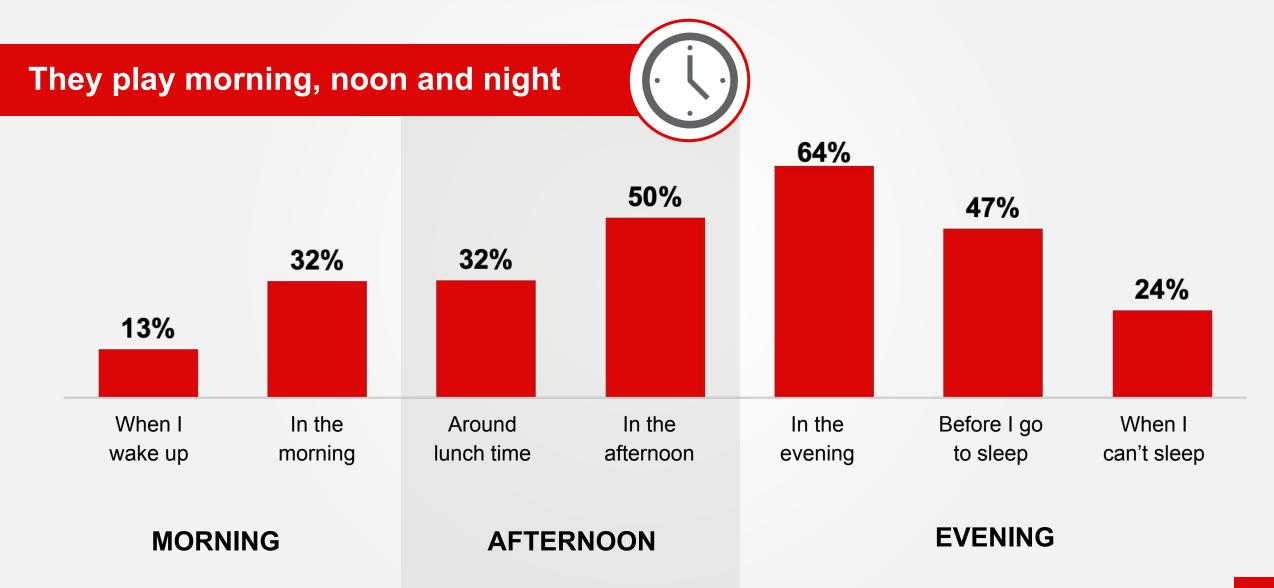






And they are engaged throughout the entire day





They are Likely to Multitask while Tuned into Gaming





Play Games While Watching TV/Movies

76%
Average
Gamers

77%
Hypercasual
Gamers



72% Average Gamers 84%
Hypercasual
Gamers



74% Average Gamers **84%**Hypercasual Gamers



They are high value

They Are High Value Consumers + Early Tech Adopters





74% Average Gamers vs. 43% Non-Gamers 83%
Hypercasual
Gamers



Own a VR Headset

22% Average Gamers

vs. 10% Non-Gamers 36%
Hypercasual
Gamers



25% Average Gamers

vs. 8% Non-Gamers

38%
Hypercasual
Gamers

They consume more entertainment than Non-Gamers



Those who are Hypercasual gamers consume more entertainment overall



Use a Mobile App for paid **Streaming Services**

Average Gamers

vs. 41% Non-Gamers

52% 56%

Hypercasual Gamers

> vs. 50% Non-Gamers

Likely to go to a **Movie Theater**

67% 85%

Average Gamers

Hypercasual Gamers

Ads Mobile Gamers are Most Interested in Seeing



Ads that Gamers are interested in seeing:

- TV/Movies
- Gaming Devices
- PC/Console Gaming





45% Average Gamers

46%
Hypercasual
Gamers

51%Zynga
Players



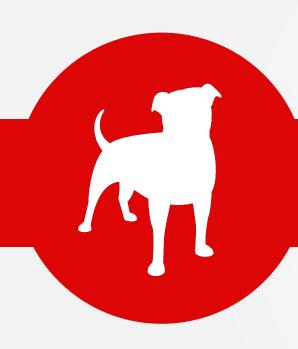
36% Average Gamers 45% Hypercasual Gamers 43% Zynga Players



35% Average Gamers

42%Hypercasual Gamers

41% Zynga Players



In-game ads are <u>effective</u>

Most gamers don't mind seeing in-game ads











Don't mind ads, especially hyper-casual or Zynga gamers.

They encourage research and purchase



When they see an in-game ad for a non-gaming product that seems interesting...



63%
Average

Average Gamers 77%

Hypercasual Gamers

are likely to look into the product to learn more about it



32%

Average Gamers

54%

Hypercasual Gamers

have purchased a non-gaming product as a result of seeing a mobile in-game ad

Key Takeaways



- Mobile gamers play 5.5 days a week, 41% play daily
- 85% of Mobile Gamers play games with their children weekly
- Over 75% of mobile gamers play games while watching TV
- 85% of hypercasual gamers are likely to see a movie in theaters
- 77% of hypercasual gamers are likely to seek more info on a product advertised in-game
- 54% of hypercasual gamers have purchased a non-gaming product as a result of seeing a mobile in-game ad
- More than 60% of hypercasual players say they don't mind in-game ads



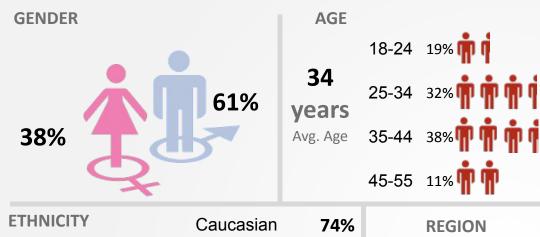
Appendix



Audience Profiles

Audience Profile - Active Mobile Gamers





HOUSEHOLD INCOME

\$100K+

28%

\$50K-\$99K

32%

AGE			GAIVIING E	BEHAVIOR		
	18-24	19% 👘 🐧	Hours	S PER WEEK	Past Month	
34 years	25-34	32%		12	\$ 2	PAID DOWNLOAD
vg. Age	35-44	38% 📅 📅 👘 🛉			Free 4	FREE DOWNLOAD
	45-55	11% 📅 👘		SPENT ON PURCHASED GAME	DLC ON PURCHASED GAME	DLC ON FREE GAME
74%		REGION	\$ Spent IN PAST MONTH	18	14	15

ETHNICITY	Caucasian	74%
MI.	Hispanic	9%
	African American	8%
	Asian	6%
	Other	2%

\$25K-\$49K

23%

< \$25K

13%

Urban	44%
Suburban	40%
Rural	15%
Not sure	1%

PARENTS

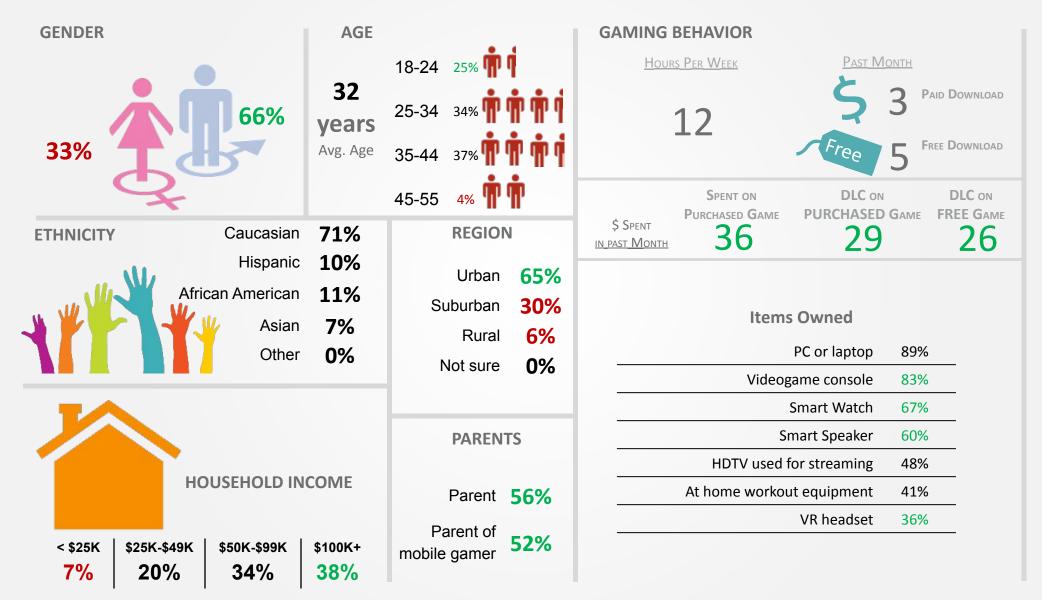
	PC or laptop	85%
	Video game console	74%
НС	OTV used for streaming	51%
	Smart Speaker	48%
	Smart Watch	46%
At hon	ne workout equipment	39%
	VR headset	22%

Items Owned

45%	Parent
38%	Parent of mobile gamer

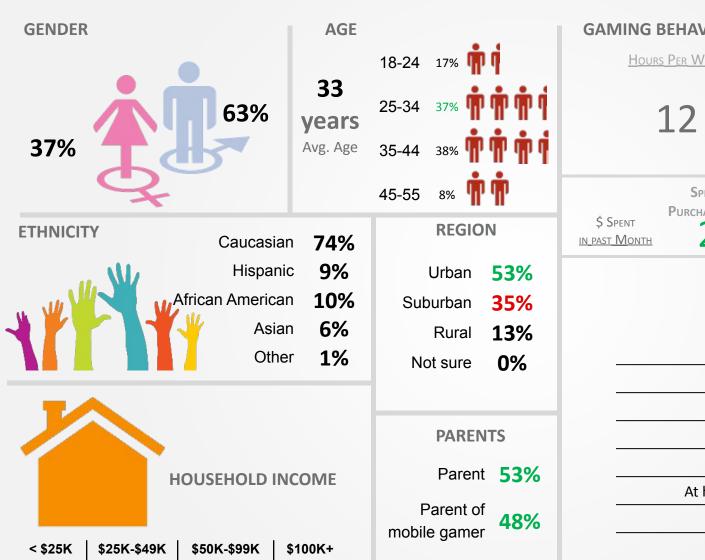
Audience Profile - Active Hyper-casual Gamers





Audience Profile - Active Zynga Gamers





11%

24%

32%

31%

3/11111110	BEHAVIOR		
	12	PAST MONT	PAID DOWNLOAD
		Free 5	Free Download
\$ Spent IN PAST MONTH	SPENT ON PURCHASED GAME 28	DLC ON PURCHASED GA	DLC ON FREE GAME
	Items	S Owned PC or laptop	89%
	Vida		
	viue	ogame console	83%
	Vide	Smart Speaker	60%
	Vide		
		Smart Speaker	60%
	HDTV use	Smart Speaker Smart Watch	60% 58%